



OHH Did you know?

Opticaltel Helpful Hints ARE HERE!

Does your set top box turn off by itself?

There is a standby/time out function that you can turn off! Simply follow this process:

Hit the Menu button and scroll down to settings. Use the right arrow to highlight **"Preferences"** and hit OK. Enter your PIN code and then hit OK. Press right arrow, then up arrow to highlight the **"Standby Timeout"** field. Hit the OK button then arrow right to **"Never"** and hit the OK button again to select. Press down arrow, then left arrow to highlight **"Submit"** and press OK to save the changes.

The PIN code is your OpticalTel account number. IF you do not receive an Opticaltel statement which contains your Account Number please e-mail **support@OpticalTel.com** to retrieve such.